



Flagler Humane Society

As part of the ongoing process to improve our service, we are conducting a brief survey in an effort to learn what is important to our customers, and how well our Staff and Volunteers are performing.

All survey responses remain strictly anonymous. The results will be analyzed so that no individual can be identified.

We greatly appreciate your time and effort and sincerely value your feedback.

Date of visit _____

Approximate time of visit _____

Please rate the quality of our customer service:

	Outstanding	Good	Average	Below Average	Disappointing	Unsure
Front Office						
Cattery						
Kennel						
Surgical						
Animal Control						

Please rate the quality of our cleanliness:

	Outstanding	Good	Average	Below Average	Disappointing	Unsure
Front Office						
Cattery						
Kennel						

Please circle one:

Based on your experience during this visit, will you return to Flagler Humane Society?

Definitely Probably Probably Not Definitely not

Would you recommend Flagler Humane Society to a friend?

Definitely Probably Probably Not Definitely Not

Please share comments you may have about Flagler Humane Society or Animal Control.

Thank you very much for your participation in our customer satisfaction survey.

We hope your feedback will help to provide a continuously high level of satisfaction in quality and service.

Please turn completed survey in to the front desk or you may mail it to:

Flagler Humane Society Customer Survey, 1 Shelter Drive, Palm Coast, FL 32137.